



RESIDENT BENEFITS PACKAGE



Elevating your home experience!



REWARDS PROGRAM BY PIÑATA

You'll get cash, gift cards, and exclusive discounts you can use on everyday expenses and redeem at your favorite stores.



FILTER DELIVERY SERVICE

Custom HVAC Filters delivered to your door to prevent costly repairs.



FLEXIBLE PAYMENT OPTIONS

The simple way to split your rent into smaller, manageable payments with Flex Rent.



ONE TIME NSF FORGIVENESS

Things happen, so you'll have one time non-sufficient funds fee forgiven per 12-month lease.



LIABILITY INSURANCE

Auto-enrollment in our masters insurance policy with \$100k in Liability coverage and \$10k in personal coverage * Terms, deductibles, and conditions may apply.



24/7 MAINTENANCE LINE

Reach a live person for emergency maintenance support after hours.



UTILITY CONCIERGE

An experienced concierge will guide you to properly set up your utilities and ensure you're getting the best possible value.



TENANT PORTAL

Reach a live person for emergency maintenance support after hours.



FREE ONLINE PAYMENTS

Easily and conveniently make payments through your tenant portal for free with e-check.



ONE-TIME LATE FEE FORGIVENESS

If you happen to pay your rent late, you have the benefit of one-time late fee forgiveness during your lease term.



CREDIT BUILDING

We'll report your on-time rent payments, helping build your credit and giving you an immediate boost with 24 months of back reporting.



RENTER TO BUYER PROGRAM

When you're ready to buy, we'll connect you with the top real estate agents in the Austin area.



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